

# Community Action Network

## Dashboard Steering Committee May 29, 2009



# Agenda

9:00 a.m.	Welcome, introductions Goals for today: <ul style="list-style-type: none"><li>• Select Top Ten indicators</li><li>• Discuss dashboard options</li></ul>
9:15 a.m.	Dashboard options, Chantel Bottoms Discussion – implications for indicators?
9:45 a.m.	Review 24 indicators selected last month <ul style="list-style-type: none"><li>• Discuss “power” of each indicator</li><li>• Are indicators missing?</li></ul>
10:30 a.m.	Vote for ten Share results
10:45 a.m.	Discuss June

# Revised Timeline

2/13/09	CAN Resource Council	Approved goals, scope of work, and deliverables for initiative.
02/27/09	Dashboard Steering Committee	Draft criteria and timeline for creation of dashboard for RC consideration.
03/13/09	CAN Resource Council	Consider (for approval) dashboard criteria and timeline. Reviewed only.
04/24/09	Dashboard Steering Committee	Develop a short list (20 – 30) of overarching community-wide indicators.
05/08/09	CAN Resource Council	Update on progress made & RC feedback.
05/29/09	Dashboard Steering Committee	Discuss Connecting & Leading indicators; review dashboard model options; review short list of indicators, consider amendments, then shorten to ten.
06/19/09	Dashboard Steering Committee	Develop final draft of indicators for the dashboard for RC consideration. Discuss dashboard model options – how to create, maintain, share.
07/10/09	CAN Resource Council	Consider (for approval) dashboard indicators.
08/XX/09	Dashboard Steering Committee	Develop proposal for maintaining/sharing dashboard.
09/11/09	CAN Resource Council	Consider (for approval) process for maintaining/sharing dashboard.

# April meeting

- Reviewed long list of indicators taken from other community indicator projects.
- Shortened the list to 24!
- Discussed importance of connecting & leading indicators and dissatisfaction with indicators now available.
- Agreed that members may bring new indicators for consideration to May meeting.



# Types of Dashboards

- **Operational:** uses gauges or other signals to indicate the current state
- **Strategic:** uses graphs or other graphics to indicate trends
- **Tactical:** show trends but also has gauges or other signals to indicate the current state

# Dashboard Reporting Options

- **Static:** updates made to dashboard periodically (e.g. quarterly, bi-annually)
- **Dynamic:** updates made to dashboard as new data becomes available

# Institutionalizing Dashboard Review and Feedback

- Review the dashboard's impact on regular activity
- Examine potential process improvements
- Redefining dashboard metrics

# Review & Discuss Indicators Chosen in April

- Review list – any questions about data power, relevancy, etc?
- Does anyone want to lobby for adding in a new one or one that didn't make the cut?



# Process for Shortening to Top Ten

What are the key indicators that you believe would be best for our community to track over time to gauge our progress in meeting our common vision?

Review the list and, considering our discussion, select your personal “top ten.”

# Share our Top Ten

Each member has ten dots.

Place your dots on the indicators you selected.

and the winners are...

# Top Ten

# Next Meetings

- **June 19 –**
  - Develop a final draft dashboard to propose to CAN Resource Council
  - Discuss options for creating, sharing and maintaining dashboard
- **August 26 –**
  - Develop a proposal for maintaining and sharing the dashboard for CAN Resource Council consideration